

## Electrical safety in your home

- Regularly check electric cables are not worn or loose.
- Do not overload electrical sockets with adapters or extension leads.
- Always disconnect an appliance before changing a fuse or any other work.
  - Never handle plugs, switches or electrical appliances if you have wet hands.
- Never use portable electrical appliances in the bathroom.
- Use a safety circuit breaker if you are using electric lawnmowers or other appliances in the garden.
- Never attempt to undertake any alterations or additions to your electrical system or wiring.
- Always apply in writing for permission before employing a qualified electrician to undertake any works in your property.

## Dealing with electrical emergencies

When you are dealing with electricity, your main priority must be is 'safety first' and care should always be taken when handling or using electrical fittings, wiring and equipment.

If you have any of the following problems, you should report it to us immediately:

- Total failure of the electrical supply.
- Flickering lights (other than strip lights).
- Crackling or sparking switches or sockets.
- Sockets or switches which feel or smell excessively hot.
- Sockets or switches not working.
- Water leaking onto the wiring or into any electrical fitting.
- Circuits that repeatedly cut or 'trip out' even after re-setting

If in any doubt don't touch anything - always call the office on 01934 750780

### Head Office registered at:

Eastbridge House, Pill Road, Rooksbridge,  
Somerset BS26 2TN

### Devon Office:

Floor 4, Studio 5-11 Millbay Road, Plymouth,  
Devon, PL1 3LF

Tel: **01934 750780**

**[customerservices@willowtreehousing.org.uk](mailto:customerservices@willowtreehousing.org.uk)**

**[www.willowtreehousing.org.uk](http://www.willowtreehousing.org.uk)**